




August 27, 2010

IFYI HIGHLIGHTS

- Contact Center Feedback
- 2010 Warnersville Music Heritage Festival
- Swearing in of Police Chief Ken Miller
- Proposed Streetscape Concept and Overhead Utility Treatment on High Point Road

TO: Mayor and Members of Council

FROM: Rashad M. Young, City Manager 

SUBJECT: Items for Your Information

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of 8/16/10 – 8/22/10.

2010 Warnersville Music Heritage Festival

Attached is a flyer for the 2010 Warnersville Music Heritage Festival, being held this Saturday, August 28, 2010, from noon until 7:00 pm at the Warnersville Community Center Constance S. Griffin Softball Field. Planned events include the rededication of the Shalonda Poole Memorial Site.

Swearing in of Police Chief Ken Miller

Attached is a copy of the invitation to the swearing in of the City of Greensboro's new Police Chief Ken Miller. The ceremony will take place on Wednesday, September 1, 2010, at the Coliseum's Special Events Center, Room 3, at 10:00 am.

Proposed Streetscape Concept and Overhead Utility Treatment on High Point Road

As a follow-up to a request made by Councilmember Nancy Vaughan at the August 17, 2010 City Council Meeting, attached is a memorandum from Adam Fischer, Director of Transportation, dated August 26, 2010, regarding the proposed streetscape improvements to High Point Road and West Lee Street, including significant adjustments of overhead utilities.

Public Affairs Department Contact Center Weekly Report
Week of 8/16/10 - 8/22/10

Contact Center

5790 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 1198
New Signup – 199
Bill Extension – 162
General Info – 150
Cutoff – 133

Field Operations

Solid Waste Changes – 369
No Service/Garbage – 159
Bulk/Recycle Calendar – 123
Bulk Guidelines – 75
Repair Can/Garbage – 73

All others

Police/Watch Operations – 311
Landfill/Transfer/HHW – 119
Courts/Sheriff – 82
Overgrown Lots – 52
Police Records – 38

Comments

We received a total of **9** comments this week:

Field Operations – 4 comment

- Caller wanted to thank the Field Operations employee that stopped to help her when she was in an accident.
- The neighbors so appreciate the fact that the City came and cleaned up oil that spilled in the street yesterday – she's sorry that she was upset about it, but she thanks the City for all they did to correct it.
- Thank you for the fast clean up around the fence at the pond at the corner of Darden and Pine Lake.
- Customer states the change for trash and recycling has not worked out in her neighborhood. She states everyone is confused and we need to put out more information.

GDOT – 2 comments

- Speed cushions on Frazier are really doing their job. Traffic has really been going much slower. More speed cushions are needed. They really do work.
- The speed cushion trial on Frazier has had lots of good effects in the neighborhood. It has been very beneficial having them there. People are not going as fast as they have been. Speed has been reduced. I hope we get to keep them.

Public Affairs – 1 comment

- Resident called to thank us for always being there when she calls. We are always able to help.

Water Resources – 2 comments

- Caller states \$20.00 penalty is not right, should not be that much, will talk to Council person about this fee. This is robbery.

- Water Billing & Availability Charge – (Service 1 \$3.15) and Sewer Billing & Availability Charge – (Service 1 \$3.15) Why do I have to pay both fees? Seems like an extra tax and not calling it a tax.

Overall

Calls about changes to the Solid Waste collection schedule remained steady last week as customers continue to adjust to the new schedule. Otherwise, we received the normal mix of calls last week.

WARNERSVILLE HISTORICAL & BEAUTIFICATION SOCIETY

DEMOCRACY AT HOME

PRESENTS

2010 Warnersville Music Heritage Festival

Saturday, August 28, 2010

12:00_{pm} until 7:00_{pm}

at the

Warnersville Community Center Constance S. Griffin Softball field

601 Doak Street

Greensboro, NC 27406

Celebrating Greensboro's 1st planned community (1866-2010)

Planned events

Shalonda Poole Memorial Site rededication

Dj, live music, exhibits, voter registration, meet political leaders,



Schedule of Events

9:00 – 11:00JC Price Alumni Breakfast(for breakfast tickets call 336-691-0610)

12:00 – 1:00.....Gospel Music (New Goshen, St Phillips, Anointed Voices of Praise

1:00 – 1:30.....Shalonda Poole Rededication Ceremony

1:30 – 2:00.....Democracy at Home Presentation

2:00 – 2:30.....Warnersville & the Sit-In Movement

2:30 – 3:00..... Warnersville Cheerleaders & Football Team

3:00 – 3:30 ...Community Softball Game (JC Price Alumni vs. Warnersville (Also open to others)

3:30 – 4:00.....Step Show

4:00-7:00 Music Festival (Featuring “Jaybird”, “Aggie Opus” (R&B) and” The Classic Funk Orchestra”



Bring your blankets, lawn chairs, baseball gloves, picnic baskets, etc. and enjoy the sounds of some Smooth Jazz and Old School.

SPECIAL THANKS

BSN Building Stronger Neighborhoods

City of Greensboro Parks & Recreation

INSTALLATION OF THE NEW POLICE CHIEF



Please Join Us



Date: Wednesday, September 1, 2010
Time: 10 am
Location: Greensboro Coliseum
Special Events Center, Room #3

Witness the Swearing-In Ceremony of Mr. Kenneth C. Miller
to the position of Chief of Police
for the City of Greensboro Police Department.



August 26, 2010

TO: Rashad Young, City Manager

FROM: Adam Fischer, Director of Transportation

**SUBJECT: Proposed Streetscape Concept and Overhead Utility
Treatment on High Point Road**

A feasibility study and preliminary design for streetscape improvements to High Point Road and West Lee Street have been completed by GDOT. Extensive public involvement and significant input from the Central Gateway Corridor Partnership helped to determine the final recommended streetscape concept which includes significant adjustments of overhead utilities. The total estimated cost for streetscape improvements to the 1.7 mile stretch of High Point Road from the Koury Convention Center to the Greensboro Coliseum Complex is estimated at \$7.6 million. This estimate includes overhead utility adjustments which would establish a new pole line for overhead utilities on one side of the street, would eliminate a pole line on the other side of the street, and would bury most of the overhead utilities that cross High Point Road. The recommended streetscape concept also includes placing traffic signals upon ornamental mast arms which will eliminate overhead utilities associated with traffic signals and is included in the total cost. This recommended treatment of the overhead utilities along High Point Road is similar to the treatment that was implemented with the East Market Street streetscape enhancements. The cost to implement the overhead utility enhancements to this 1.7 mile section of High Point Road as described is estimated at \$1.7 million. The cost to totally eliminate overhead utilities for this same section of High Point Road was estimated to cost about \$7.8 million and was considered to be cost prohibitive. See attached concept below showing proposed before and after streetscape and overhead utility treatments.

Engineering and Inspections has begun negotiation of final design fees for the High point Road streetscape. Completion of the design is expected by the end of 2011 with construction estimated to begin as early as 2013 pending bond funding availability.

AF

Attachment

Cc Andy Scott, Assistant City Manager
Bob Morgan, Deputy City Manager



Figure 8A: High Point Road and Meadowview Road — Before



Figure 8B: High Point Road and Meadowview Road — After